

F A S T - F I X   F R A N C H I S E   P R O G R A M



FOR OVER **30** YEARS

# NOW IS A GREAT TIME TO START YOUR JEWELRY AND WATCH REPAIR FRANCHISE

The Fast-Fix brand is based on a unique and proven model – provide convenient, professional jewelry and watch repairs while customers wait or shop.

A successful franchisee is someone with knowledge and experience in business, sales or marketing. While knowing a thing or two about jewelry or watches is helpful, it is absolutely not required. We assist our franchisees in how to market, choose the ideal location, build out the space, advertise and more. We also show them what to look for when hiring the experts and skilled craftsmen for their stores.

Founded in 1984, Fast-Fix Jewelry and Watch Repairs® has been a recognized industry leader and consumer choice for over 30 years. Today, there are more than 150 Fast-Fix franchise locations in the United States as well as international locations in Ireland, with new stores opening frequently.

OVER  
**150**  
FRANCHISE  
LOCATIONS

To learn more about franchise opportunities with Fast-Fix Jewelry and Watch Repairs® in your area, please call **(800) 359-0407** or visit us at **[FastFixFranchise.com](http://FastFixFranchise.com)**





## PROVIDING THE TOOLS & RESOURCES TO BUILD SUCCESS

When you're successful, we're successful. From the moment you sign with us, we're available to help you on your journey to building a thriving business. It begins with our dedicated corporate team, and continues with exclusive trainings, great mentoring, bold visual marketing, and state-of-the-art technology throughout the start-up phase and beyond.

### ONGOING SUPPORT:

- ▶ Franchise business coaches
- ▶ Franchisee mentors
- ▶ 24/7 web-based support
- ▶ On-site store visits
- ▶ Regional market meetings
- ▶ Comprehensive premium training programs (prior to, during and after your Fast-Fix opening)
- ▶ Annual convention or regional meetings
- ▶ Toll-free phone support
- ▶ Marketing and advertising support
- ▶ Site selection and construction support
- ▶ Real Estate support
- ▶ Ongoing operational support and more

### MEMBERSHIP:

- ▶ Jewelers of America (JA)
- ▶ Canadian Franchise Association (CFA)
- ▶ International Franchise Association (IFA)
- ▶ International Council of Shopping Centers (ICSC)

### TECHNOLOGY:

- ▶ System-wide intranet
- ▶ POS system created specifically for service based retail stores



# FRANCHISE SUCCESS STORIES

Whether it's a desire to be your own boss or as part of building a legacy for yourself, the Fast-Fix Jewelry and Watch Repairs® brand represents the goals and aspirations of its individual franchise owners.

We recognize and celebrate the diverse backgrounds of the extraordinary men and women who represent the Fast-Fix brand. Told in their own words, each unique success story provides insight into their individual goals and dreams. You can find their complete stories at [FastFixFranchise.com](http://FastFixFranchise.com)



This is their story. And we hope it will one day become your story, too.

“ The success of the first kiosk prompted me to continue to invest in more stores, so growth potential has definitely been a rewarding aspect. Then to have the employees who have worked with me for so many years want to buy their franchise from me, that has been an incredible feeling. ”

**Peter LeCody**

*Fast-Fix's first franchisee and #1  
Fast-Fix franchise in the country*

“ To me, the Fast-Fix company is like a big family. Everyone is very open, we share stories, support each other and refer customers. For example, if a customer is moving, we will refer them to a franchisee in their new location. ”

**Tranganh Nguyen**

*Single mother of four among  
top performing franchisees*

“ We have a lot of loyal customers who keep coming back or telling their friends about our services; I always say, if you can break it, we can fix it. I like the kiosk because I can see people coming in all directions and they can see me working on their piece, plus it is a great way to get people's attention as they walk by and talk to them about our services. ”

**Steven James**

*Military veteran who turned his passion  
into franchise success*

“ This may sound trite, but I truly feel like I am making a difference in someone's life, every day. I hear customers say, “Oh my gosh! I didn't think that that could be fixed. Thank you so much.” It might sound crazy but fixing a piece of jewelry or a watch can bring so much joy to a person's life. That is why we do what we do and it is such a great feeling. ”

**Don Johnson**

*Made the jump to becoming a Fast-Fix franchisee  
after 20 years in sales/marketing*





**Fast-Fix Jewelry and Watch Repairs®**

1515 S. Federal Hwy, Suite 412 | Boca Raton, FL 33432 |  
(800) 359-0407 | [FastFixFranchise.com](http://FastFixFranchise.com) | [FranchiseSales@FastFixFranchise.com](mailto:FranchiseSales@FastFixFranchise.com)